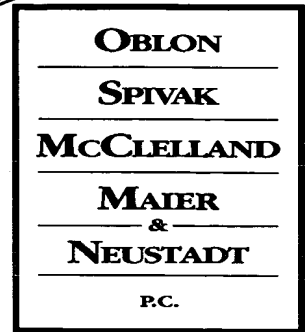




Docket No.: 195821US2

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313



ATTORNEYS AT LAW

BRADLEY D. LYTLE  
(703) 412-6489  
BLYTLE@OBLON.COM

RE: Application Serial No.: 09/638,063  
Applicants: Takao TERASE  
Filing Date: August 15, 2000  
For: SERVICE MANAGING SYSTEM  
Group Art Unit: 3627  
Examiner: FISCHER, ANDREW J.

SIR:

Attached hereto for filing are the following papers:

**Status Request for Awaiting Further Action (in duplicate)**

Our check in the amount of **\$0.00** is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,  
MAIER & NEUSTADT, P.C.

Bradley D. Lytle  
Registration No. 40,073

  
Paul J. Killos  
Registration No. 58,014

Customer Number

**22850**

(703) 413-3000 (phone)  
(703) 413-2220 (fax)



Docket No.: 195821US2

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313



ATTORNEYS AT LAW

BRADLEY D. LYTLE  
(703) 412-6489  
BLYTLE@OBLON.COM

RE: Application Serial No.: 09/638,063  
Applicants: Takao TERASE  
Filing Date: August 15, 2000  
For: SERVICE MANAGING SYSTEM  
Group Art Unit: 3627  
Examiner: FISCHER, ANDREW J.

SIR:

Attached hereto for filing are the following papers:


**Status Request for Awaiting Further Action (in duplicate)**

Our check in the amount of **\$0.00** is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,  
MAIER & NEUSTADT, P.C.

Bradley D. Lytle  
Registration No. 40,073

  
Paul J. Killos  
Registration No. 58,014

Customer Number

**22850**

(703) 413-3000 (phone)  
(703) 413-2220 (fax)